



RESOLUTION

REQUESTING AN UPDATE FROM THE CITY'S DEPARTMENT OF ENTERPRISE SERVICES REGARDING THE HONOLULU ZOO PARKING LOT OPERATIONS.

WHEREAS, on April 17, 2015, the City and County of Honolulu was informed that Moana Parking, the vendor tasked with managing the Honolulu Zoo parking lot, was filing a Chapter 7 bankruptcy case, ending operations immediately; and

WHEREAS, Moana Parking was selected in March 2015 as a last-minute replacement for the then-current vendor, APARC, after it defaulted on its loans; and

WHEREAS, on April 28, 2015, Republic Parking Northwest, Inc., was announced by the City as the new concessionaire selected for the management of the Honolulu Zoo parking lot; and

WHEREAS, numerous operational issues have been raised by members of the public and visitors since Republic Parking Northwest, Inc., assumed management responsibility of the parking lot, including but not limited to: payment stations running out of paper, inoperable payment stations, an inability to reach company representatives, and failure of the company to return calls and voicemails; and

WHEREAS, public parking at the Honolulu Zoo is limited; and

WHEREAS the Council finds that there is a compelling need for an update on the status of the Honolulu Zoo Parking lot operations; now, therefore,

BE IT RESOLVED by the Council of the City and County of Honolulu that it requests that the Department of Enterprise Services prepare and provide an update on the operation and management of the Honolulu Zoo parking lot, which should include, but not be limited to, the following:

- General expectations and obligations of the vendor;
- Identification of any specific issues or complaints that have been made to the vendor or the department;
- An explanation of the contingency plan in the event that one or more payment stations are inoperable; and



RESOLUTION

BE IT FINALLY RESOLVED that copies of this Resolution be transmitted to the Mayor, the Managing Director, and the Director of Enterprise Services.

INTRODUCED BY:

[Handwritten signature]

DATE OF INTRODUCTION:

APR 14 2016

Honolulu, Hawaii

Councilmembers

CITY COUNCIL
CITY AND COUNTY OF HONOLULU
HONOLULU, HAWAII
CERTIFICATE

RESOLUTION 16-92

Introduced: 04/14/16 By: TREVOR OZAWA

Committee: BUDGET

Title: RESOLUTION REQUESTING AN UPDATE FROM THE CITY'S DEPARTMENT OF ENTERPRISE SERVICES REGARDING THE HONOLULU ZOO PARKING LOT OPERATIONS.

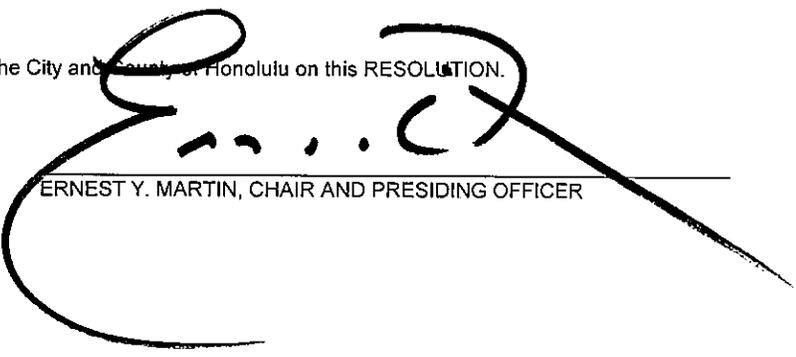
Voting Legend: * = Aye w/Reservations

04/27/16	BUDGET	CR-141 – RESOLUTION REPORTED OUT OF COMMITTEE FOR ADOPTION.
05/04/16	COUNCIL	CR-141 AND RESOLUTION 16-92 WERE ADOPTED. 9 AYES: ANDERSON, ELEFANTE, FUKUNAGA, KOBAYASHI, MANAHAN, MARTIN, MENOR, OZAWA, PINE.

I hereby certify that the above is a true record of action by the Council of the City and County of Honolulu on this RESOLUTION.



GLEN J. TAKAHASHI, CITY CLERK



ERNEST Y. MARTIN, CHAIR AND PRESIDING OFFICER