

P4, MM-5 (M. Rigg)

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CITY CLERK
HONOLULU, HAWAII

January 28, 2013

The Honorable Ernest Y. Martin, Chair
Honolulu City Council
530 South King Street
Honolulu, Hawaii 96813

Re: Mark K. Rigg, nominee for Director of Honolulu Emergency Services Department

Dear Chair and Members of the Council:

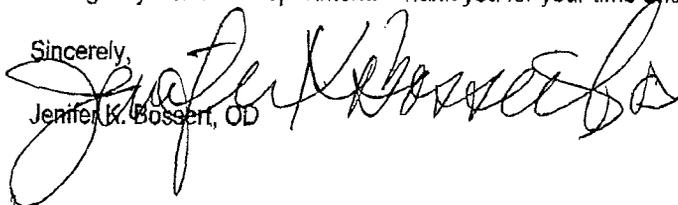
Please consider this letter as testimony in support of Mark Rigg for Director of the Honolulu Emergency Services Department.

I have known Mark for over 10 years. My initial contact with Mark was via canoe paddling and coaching at Outrigger Canoe Club. In addition to his decades of training and experience in the emergency medicine field, Mark is an expert waterman with numerous world championship titles for paddleboarding, 6-man and solo outrigger canoe racing. He is also an avid surfer and still strives to get in the water as often as his professional responsibilities will allow. I believe it is this love for the ocean, and Hawaii's outdoor lifestyle, that have contributed to Mark's desire to serve our island community as Director of HEDS.

He has served the C&C of Honolulu for the past three decades. Mark has worked his way through the ranks, starting as an EMT upon graduation from Pepperdine, through Paramedic, Unit Supervisor, District Chief, and finally to Deputy Director, giving him the unique perspective of "having done it all" from the basic entry level forwards. This extensive experience provides Mark with significant tools regarding tasking, management, goal-setting, understanding hierarchy, etc.

Through steady and effective leadership, Mark has worked hard to foster an environment where first responder personnel exemplify the core values of public service, uncompromising quality, and outstanding character. These efforts not only bode well for the City and County employees, but also for the thousands of people that come into contact with EMS and Ocean Safety personnel each year.

As Director of HESD, Mark can, and will, continue to make a difference, leading HESD into the future. I believe him to be capable of adapting to the challenges and circumstances throughout the course of his service. As such, I respectfully request that this Council affirm the Mayor's designation of Mark K. Rigg as Director of the Honolulu Emergency Services Department. Thank you for your time and consideration.

Sincerely,

Jennifer K. Bossert, OD